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How to Become a Help Desk Analyst: Education ... - Study.com

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as an entry-level IT Support Specialist. In this course, you'll be introduced to the world of Information Technology, or IT. You'll learn about the different facets of Information Technology, like computer hardware, the Internet, computer software, troubleshooting, and customer service.

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Fundamentals | Coursera

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Skills Required for a Desktop Support Career | Robert Half

The average salary for a Desktop Support Technician is \$20.17 per hour in Charlotte, NC. Learn about salaries, benefits, salary satisfaction and where you could earn the most.

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Desktop Support Technician Salary in Charlotte, NC

A computer support technician has to be on top of any computer problem that may occur, and be able to accurately diagnose and resolve the issue in a timely manner.

Computer Support Technician: Job Description ... - Study.com

This self-paced training

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kit is designed to help maximize your performance on 70-685, the required exam for the MCSA certification: Windows 7, Enterprise Desktop Support Technician. This 2-in-1 kit includes the official Microsoft study guide, plus practice tests on CD to help you assess your skills.

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The national average salary for a Desktop Support Technician is \$44,512 in United States. Filter by location to see Desktop Support Technician salaries in your area. Salary estimates are based on 6,874 salaries submitted anonymously to Glassdoor by Desktop Support Technician employees.

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Salary: Desktop Support Technician | Glassdoor

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